




# Nevada laundry facility celebrates injury-free year

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Boyd Gaming's Nevada-based linen facility is the first property to go 365 days without a single recordable injury. by Elisabeth Daniels

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Every day at Boyd Gaming properties around the country, tons of sheets, towels and tablecloths need to be washed, dried and returned in pristine condition for the next guest.

In Nevada, this heavy-duty scrubbing happens at Boyd Gaming's Henderson-based laundry facility, which processes more than 45,000 pounds of linen each and every day. Opportunities for injury are everywhere. But a culture of safety has led to something remarkable: 365 days without a recordable injury.

"We have a lot of team members, and they interact with hundreds of thousands of guests," noted **Dennis Siano, Boyd Gaming's Vice President of Safety**. "There's a lot of repetitive motion that takes place. There's a lot of machinery. There is a propensity to have injuries and accidents."

The total OSHA recordable injury rate (TRC) was reduced at the laundry by 62% from 2011 through 2013. In 2014, with no recordable injuries, the TRC rate is zero, compared to the 2014 industry standard TRC rate of six.

"This is a first for a Boyd Gaming property, to hit a year without a recordable injury," Siano said. "We've changed the way of thinking about what team members do daily. It's not just about doing the job, but doing it safely."

"The No. 1 thing that helped us was the hard work and conscientiousness of our team members," said **Darryl Haase, Director of Operations for Boyd Gaming's Linen and Uniform Services**.

"The team members have major buy-in," Siano said. "And they understand that Boyd Gaming cares about their well-being."

An exceptional accomplishment calls for a celebration. This achievement is so big, though, that one party wasn't enough. Two parties were held for team members with plenty of cake, BBQ and high-fiving.

Now that the last bit of frosting has been eaten and the plates have been cleared away, the emphasis on safety continues, and the focus shifts to 2015 and striving for another injury-free year.